



Bike Rentals

All of our bike rentals include Helmet, Lock, Handlebar Basket, Bell, Repair Kit, First Aid Kit and Water Bottle Rack.

Adult Bikes (24" & 26")	\$20/2-hours	\$35/ <i>Half-Day (4 hours)</i>
Tag-a-long Bike	\$10/2-Hours	\$15/ <i>half-day (4 hours)</i>
Kids Bike (2-18" available)	\$10/2-Hours	\$15/ <i>half-day (4 hours)</i>
Training Wheels	\$5 per rental	\$5 per rental

Single \$15 per hour

2 Bikes \$20 per hour

Tag-a-long Bike (kids) \$5 per hour

Kids Bike (2-18" available)

Training Wheels \$5

Drop off and Pick up fee \$15

Out of our 10 mile Service Area additional .58 per mile

Ask about our:

*****Date Night Service***

*****PicNlc Lunch/Dinner Services***

General Terms and Conditions

- All bikes are equipped with a tracker.
- When reserving, renting, from *hello Personal Concierge Services*, clients must agree to “hello Personal Concierge Services” *hPCS* terms and conditions as well as our waiver of liability.
- Payment in full is required at time of booking reservations.
- Customers must have a valid ID and prepayment is required to rent Bikes.
- Your rental time starts when your reservation is stated for the bike.
- Bikes must be returned when agreed upon. Late returns are subject to fees.
- Anyone under the age of 18 must have a legal guardian or parent present to sign *hPCS*'s liability waiver.
- Anyone age 12 and under is required by Pennsylvania Law to wear a helmet.
- All bike rentals include helmets, locks, Small First Aid kits and Repair Kits.
- *hPCS* will supply a Flat repair kit for rentals. *hPCS* is not responsible for flats while riding rented bikes nor do we guarantee there will be NO Flat tires. Flat Repair Services are available upon request for additional fee, but we can not guarantee this service. Always be aware of the area you are riding on.
- *hPCS* provides locks, we highly recommend locking the bike within sight. Clients are responsible for the safe return of the bike and other rental equipment (helmets, locks, etc.). Customers agree to pay for any and all items that are not returned, lost, stolen or damaged.
- Clients must comply with all PA State traffic laws and ride with caution.
- Do not use cameras or cell phones while riding due to safety concerns.
- *hPCS* assumes no responsibility for sickness, misadventure, trail conditions, closures, casualty, weather, or any other circumstances beyond our control.

- *hPCS* does not own, maintain or contribute to trail conditions (Hoodlebug Trail, Ghost Town Trail, Local Parks, State Parks, etc.).

Cancellation Policy

SAME DAY CANCELLATION NON-REFUNDABLE

ALL CANCELLATIONS MUST BE IN WRITING VIA TEXT MESSAGE, EMAIL OR MESSENGER

- 72 Hour Cancellation: 75% will be REFUNDED
- 48 Hour Cancellation: 50% will be REFUNDED
- 24 Hour Cancellation: 25% will be REFUNDED

Terms and Conditions

- Read and signed waivers must be completed from each Client before renting bikes.
- Clients must be 18 years or older to rent unless specifically stated.
- Younger Clients must have a parent or legal guardian present.
- Rental Fees include bike, helmet, repair kit and bottled water.
- **Reservations are not complete until payment is received.**
- Clients must agree to abide by PA State and Local Road/Trail Laws and obey posted signages. For your safety, the use of cameras or cell phones while riding is prohibited.
- Please arrive 10 minutes prior to your scheduled time.

PAYMENT: Deposit in the amount of half of the total can be made upon receipt of invoice in order to secure the date and time.

Payments Options: Venmo, Cash App, Apple Pay, Credit Card (5% surcharge)

Weather: Rentals will proceed in light rain, fog, overcast conditions or cooler temps. Riders should dress accordingly. hCPS may cancel in more inclement weather conditions at our discretion. If a rental is canceled due to weather, we will reschedule or fully refund the client.

Waivers

[Print the waiver here](#). Or waivers will be signed upon arrival. hCPS will provide a printed waiver for you to fill out and sign. Please allow time for this process.

Helmets are required for all riders under the age of 12 but are HIGHLY RECOMMEND for all riders.

AGREEMENT FOR USE OF BICYCLE, RELEASE AND WAIVER OF LIABILITY PLEASE READ CAREFULLY BEFORE SIGNING:

SECTION I: RELEASE: Renter/Client agrees that this AGREEMENT FOR USE OF BICYCLE AND RELEASE AND WAIVER OF LIABILITY is governed by, and intended to be as broad and inclusive as permitted by the laws of Pennsylvania and that the jurisdiction for any claims is only in The Courts of Common Pleas of Indiana County, Pennsylvania. By signing this form, I am acknowledging that I am physically and mentally able to ride a bicycle and I am familiar with riding a bicycle and the risks involved with this activity. I expressly assume all risk of loss, damage or injury as a result of participating in usage, and/or riding, including the risk due to hello Personal Concierge Services, LLC (D/B/A hello Concierge and hereafter referred to as hCPS) negligence. I agree to fully release and discharge hCPS for any damages, injuries or claims, including but not limited to myself or any other person or property, as a result of my use of the bicycle. I fully understand and agree to release hCPS for its negligence in causing whole or in part any injury to me.

SECTION II: EQUIPMENT RENTAL: Hourly rentals are due back as stated on agreement/invoice. Late returns are subject to fees. Clients assume full

responsibility for the bicycle and any other equipment rented or included in the rental. Clients agree to compensate, hCPS at the full retail value, for damages and/or theft of equipment during the rental period. hCPS is not responsible for Clients who incur equipment malfunction (i.e., flat tire) during the rental period. hCPS will do its best to resolve any malfunctions, but this service is not guaranteed.

SECTION III: REPRESENTATIONS AND SIGNATURES: Each Client freely and voluntarily assumes the risks of using the equipment. Each Client acknowledges that he/she has executed this AGREEMENT FOR USE OF BICYCLE AND RELEASE AND WAIVER OF LIABILITY in order to use and rent Bikes. For each client who is a minor, the adult client signing on his/her behalf represents and warrants to hCPS that he/she is the legal guardian of that minor and possesses full legal authority to release and waive claims, and to covenant not to sue on that minor's behalf. By signing this form I am acknowledging that I am at least 18 years of age. By signing for a minor, I am agreeing that I am their parent or legal guardian and am releasing hCPS from any claims, lawsuits or responsibilities for that minor. Each of the undersigned has read this AGREEMENT FOR USE OF BICYCLE AND RELEASE AND WAIVER OF LIABILITY.

SECTION IV: HELMETS – Clients acknowledge that hCPS urge all Clients to wear a helmet and seek instruction from staff in the safe operation of the Equipment. Helmets are provided free to all Clients.

Under Pennsylvania State Law, hCPS requires Participants 12 years of age and under to wear a helmet.

EVERY CLIENT is urged to wear a helmet. Client or legal guardian must designate a choice below:

- YES: I will wear a safety helmet and/or other safety equipment.
- NO: I refuse to wear any type of safety helmet or other safety equipment, and accept full responsibility for this decision.

SECTION V: ALL PARTICIPANTS AGREE TO hCPS's TERMS AND CONDITIONS

REQUIRED INFO:

Name(s):

Location Drop Off & Pick Up:

DATE: _____ TIME: _____ RETURN TIME: _____

CELL #:

EMAIL:

CLIENTS SIGNATURE: _____

hPCS CONCIERGE: Becki Lesher on behalf of hello Concierge

RENTAL EQUIPMENT:

MEN'S 26" GOLD BIKE

- Helmet
- Repair Kit
- First Aid Kit
- Tire Pump
- Black Basket
- Bell
- Lock
- Water Bottle Rack

WOMEN'S 24" TEAL BIKE

- Helmet
- Repair Kit
- First Aid Kit
- Tire Pump
- Wicker Basket
- Bell
- Lock
- Water Bottle Rack

Youth Bike 18" TEAL BIKE

- Helmet
- Bell
- Water Bottle Rack

Youth Bike 18" TEAL BIKE

- Helmet
- Bell
- Water Bottle Rack

EXTRA RENTALS

GREEN TAG-A-LONG BIKE:

- Helmet
- Flashing Reflector Rod & Flag
- Water Bottle Rack

TAG-A-LONG TRAILER (Currently Not Available)

- Helmet
- Flashing Reflector Rod & Flag
- Water Bottle Rack

- Training Wheels